

Shanna Hazel A. Palomo

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TECHNICAL SKILLS:

Testing & QA:

Manual Testing, Functional Testing, Regression Testing, Smoke Testing, Black Box Testing, User Acceptance Testing (UAT), Test Case Design, Test Execution, Defect Tracking, Bug Reporting

Automation Testing:

Playwright (Basic UI Automation, Test Scripts, Element Locators, Assertions)

API & Backend Testing:

JSON Validation, Endpoint Testing, SQL Queries, Data Validation, Database Testing

Tools & Technologies:

JIRA (Bug Tracking, Issue Management), Git, GitHub, MySQL Workbench, Visual Studio Code

Development Knowledge:

HTML, CSS, JavaScript, Flask

Methodologies:

Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC), Agile Fundamentals

PROJECT EXPERIENCE

Capstone Project, Integrated Web and Mobile Hotel Management System Leader, Web Programmer, QA

Manila, Philippines
September 2024 – December 2025

- Led QA testing for a full-stack hotel management system covering booking, billing, and service request modules
- Designed and executed 80+ test cases and scenarios across user and admin workflows
- Identified and resolved 20+ functional and logical defects, including authentication issues, session handling errors, and incorrect billing calculations
- Performed end-to-end, functional, and regression testing before deployment
- Conducted database testing using SQL queries to ensure accurate transaction recording and data consistency
- Tested authentication logic, input validation, and session handling for security and reliability
- Identified UI inconsistencies and usability issues, improving overall user experience

Aphelion: Cats & Dragons, Game Development Project Programmer

Manila, Philippines
September 2022 – 2023

- Participated in the development and testing of a 2D game application, focusing on functionality validation and gameplay mechanics
- Executed manual testing on character interactions, scoring logic, and level progression
- Identified and documented gameplay bugs and UI inconsistencies to improve overall user experience
- Assisted in debugging logical errors affecting in-game mechanics and performance
- Collaborated with team members during development sprints to ensure feature stability before release

PROFESSIONAL EXPERIENCE

Wizy Software Labs Inc. Software QA Intern

Quezon City, Philippines
September 2025 – December 2025

- Executed **100+ manual test cases** across web application modules, identifying **30+ defects**, including high-severity functional issues
- Designed and maintained structured test cases and test scenarios based on system requirements, improving test coverage
- Performed **functional, regression, and smoke testing** to ensure application stability after bug fixes
- Logged and tracked defects using **JIRA**, including detailed reproduction steps, severity levels, and supporting evidence

- Performed **SQL-based database validation** to verify data integrity and backend transactions
- Collaborated with developers during defect triage and retesting, improving turnaround time for issue resolution
- Participated in requirements review sessions to identify edge cases and potential defects early

EDUCATION

De La Salle–College of Saint Benilde

Bachelor of Science in Information Systems (Specialization in Information Security)

Thesis: Integrated Web and Mobile Hotel Management System

Manila, Philippines

September 2022 – June 2026

STI College of Las Piñas

IT in Mobile App and Web Development (MAWD)

Las Piñas City, Philippines

September 2020 – June 2022

CERTIFICATIONS & TRAINING

- **AWS Academy Cloud Foundations (2023)**
- **AWS Educate Getting Started with Security (2025)**
- **TESDA Certifications:**
 - SMART Android Mobile Apps Development
 - Introduction to CSS
 - Setting Up Computer Networks
 - Installing and Configuring Computer Systems
 - Maintaining Computer Systems and Networks

LEADERSHIP & ACTIVITIES

- Dean's List, 3rd Term 2024
- Member, GUILD (Gamers Union for Innovation and Leadership Development), 2022 – 2024
- Member, The Bastion, 2024 – 2025
- Associate Member, Resource and Project Management, Benilde Student Government 2024 – 2025
- **De La Salle–College of Saint Benilde**
 - SMIT TECH TALK 2023: DISRUPTIVE TECHNOLOGIES
 - SMITensity 2024: INNOVATION TALKS
 - SMITensity 2024: Spark & Insight: Career Talk
 - ARTIFICIAL INTELLIGENCE + CYBERSECURITY, Student-Led Presentation Seminar